



daves

“For our stores, open 24/7, the need was to find a solution that would ensure change was always available and correct for the safety of our employees and the full satisfaction of our customers.”

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daves Food Stores, with its 21 point of sales and an expanding development strategy, has been able to interpret the needs of the Maltese market in a few years, becoming a reference point for quality daily shopping, thanks to a mix of local and international products at competitive prices, offered in a welcoming and comfortable environment.

Daniel Grech, Retail Operations Manager of daves, confirms that from the beginning the intention was to “offer an unparalleled shopping experience on the island of Malta”.

Today we can say that the goal has been achieved, thanks to a wide and accurate selection of food products and household items, a competent and friendly 24/7 service, a technological infrastructure that aims at efficiency in every phase and process: from purchases to logistics, up to the in-store shopping experience to satisfy, surprise and retain customers.



“With Cashlogy we have improved the shopping experience, sped up the service, and secured the revenues”

With a large number of stores, long opening hours, and a high turnover of staff, often foreign and unfamiliar with the euro, making the cash point management efficient and securing transactions was a priority. The customer's need was to find a solution that would simplify processes, ensuring precision, speed, and always correct change, eliminating the risk of errors.

daves chose the Cashlogy solution from Cashlogy by Azkoyen, installed unattended and integrated in the counter for customers to pay directly, relying on Azkoyen's know-how and experience in electronic payment systems, particularly in the coin handling.

Cashlogy automatic solutions for the management of cash transactions always ensure the balance of cash and the availability of change, favoring the balance of the different denominations and guaranteeing maximum reliability in recognizing counterfeits.

In addition, thanks to Cashlogy App, the head office can count on complete control of the cash information from all the cash points of the chain with significant advantages in terms of efficiency.

Moreover, daves has always demonstrated a strong drive for innovation, with investments in digitalization and new technologies. It recently introduced the first mobile app on the maltese market for online shopping and home delivery.

The collaboration established with Kin Technologies - Certified Partner Cashlogy - was also fundamental, supporting the customer throughout the process, from the initial choice to the post-sale phase and now managing the maintenance and assistance of all the chain's devices with great professionalism and competence.

Cashlogy by Azkoyen is a brand of Azkoyen Group.

We design payment solutions that simplify and secure payments at the cash point, guaranteeing security, speed and a quick and accurate cash closing at the end of the day. Cashlogy solutions also offer maximum reliability against counterfeit coins and banknotes: we are accredited with the European Central Bank where we periodically test our devices to ensure the recognition of legal tender money and the rejection of known fraud.

